

CHC Yankee Dental Day

Saturday, February 1, 2020

Course Descriptions

The FQHC Crossroads of Risk, Risk Management and FTCA

8:00-9:30 AM

Course Number: 643SL

Mark Doherty, DMD

In the FQHC world of oral health care, where patients have higher disease and risk rates, lower health literacy and serious social determinants from health challenges, risk management, and liability play an important role. This course will outline the major considerations related to risk, how to better properly manage that risk and where our care and our risk management fits related to the governance FQHCs are regulated by. Attendees will also look at the Federal Tort Claims Act and how deeming, scope of project, privileging and credentialing, and other regulatory guidelines both inform and guide us related to the care we provide and our liability.

- Determine what the major dental care risk factors are
- Identify variables related to risk and dental care in FQHCs
- Understand proper risk management
- Explain FQHC privileging and credentialing
- Summarize the concepts of FQHC deeming and scope of project
- Review the Federal Tort Claims Act and its application to FQHCs

TB12 Method: Effects on Jaw Dysfunction, Posture, and Performance

10:00-11:30 AM

Course Number: 644SL

Matt Denning, DPT

At TB12 we take a holistic approach to address the many factors that can impact an individual's pain and performance. The addition of the TB12 method can help improve the quality of life of the client and improve the activities of daily living for the future. Temporal mandibular joint dysfunction is a common disorder seen in the dental community. The TB12 method can benefit individuals with TMJ disorders with the use of deep tissue manual therapy that emphasizes tissue pliability to decrease excessive load on the joints and structures to reduce and prevent pain and improve function. Treatment is also focused on the client's posture, tissue pliability of the jaw, cervical, thoracic, and shoulder region to help aide a patient whom complains of TMJ pain or lack of mobility. This course will also focus on understanding rehabilitation, preventative, and performance treatment using the TB12 method for dental professionals to reduce pain, improve performance, and prevention of injury to limit the loss of work days.

- Understand what the TB12 Method entails and how it can benefit clients with TMD
- Explain the impact of nutrition and hydration on clients with TMD
- Determine the impact of night splint and manual therapy on TMD
- Summarize injury prevention for dental professionals
- Describe the benefits of no-load resistance training for dental professionals

Fundamentals of Running a Successful FQHC Dental Program

1:00-2:30 PM

Course Number: 645SL

Dori Bingham

This course will cover a range of topics designed to help health center dental programs maximize provider productivity, access and revenue while minimizing chaos and unpredictability. Topics to be covered include benchmarks, goal setting, program evaluation, scheduling, management of emergencies and broken appointments, strategies for maximizing productivity, and effective revenue cycle management. The goal is a dental program that meets or exceeds HRSA productivity expectations, operates in a financially sustainable manner and provides a rewarding environment of care to both patients and staff.

- Set crucial performance goals for dental (access, productivity, finance, and outcomes)
- Understand how to measure performance in dental
- Determine how to use data to make informed decisions about crucial dental operations
- Identify strategies for minimizing chaos and unpredictability in dental
- Review strategies for maximizing provider productivity and program revenue

Staffing for Success: Find 'Em and Keep 'Em!

3:00-4:30 PM

Course Number: 646SL

Steven Geiermann, DDS

What seems too good to be true often is! That old mantra sheds a truthful light on "the perfect position" and/or "the perfect candidate." Following a recipe for success may still seem bland and uninteresting without adding the spark and flavor of creativity that brings all the ingredients together, while the passage of time allows for the melding of distinct elements into a remarkable coherent composite result. Finding and keeping the right mix of a dental team is as much an art as a science. Come and share your recipe for success, while picking up tips from other experienced "chefs."

- Assess what elements are important to recruit a qualified applicant
- Provide the elements that are important to retain an experienced provider
- Describe various determinants that affect the morale and successful output of a dental team
- Identify ways to incentivize the dental team to promote and celebrate successful team and individual performance