

A collection of dental instruments, including a dental mirror, several explorers, and a scaler, are arranged diagonally across a dark grey background. The instruments have polished metal heads and textured, knurled handles. The lighting creates soft highlights on the metal surfaces.

2022

Dental Clinics Survey Results

Survey Respondents



25 Clinics Total
30 Individual Responses
31 Sites Total



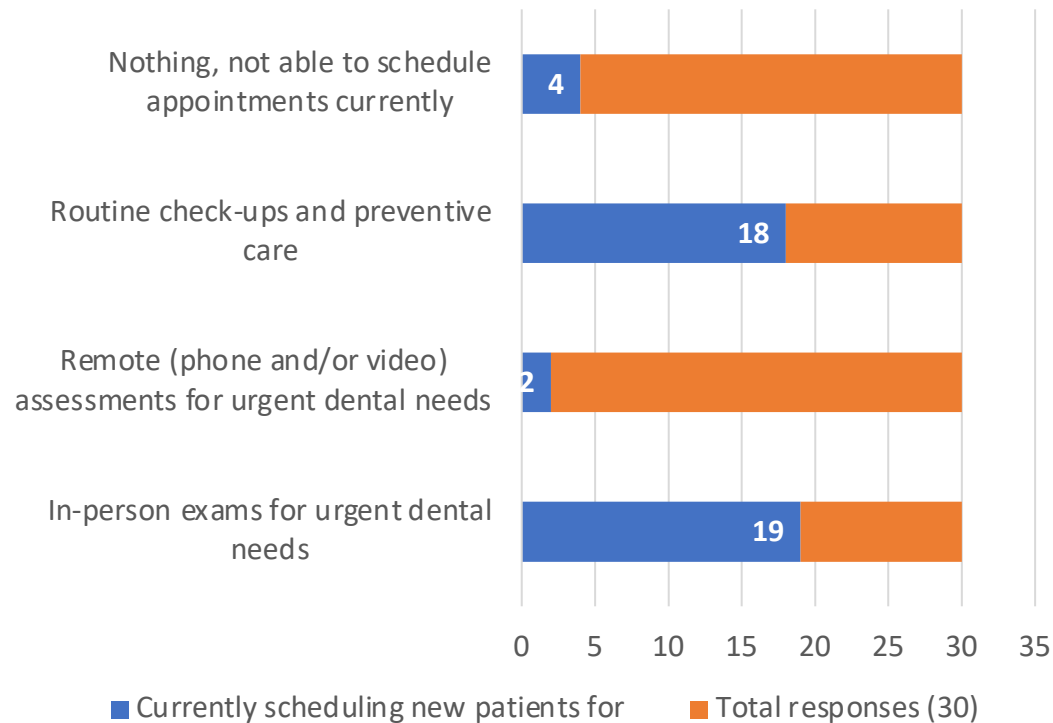
RESPONSES RECEIVED			
Non-profit Dental Centers	Federally Qualified Health Centers	Other “Safety Net” Providers	
Waterville Community Dental Center	Eastport Health Care	Oasis Free Clinics	
Kennebec Valley Family Dentistry	Fish River Rural Health	Mainely Teeth	
Jessie Albert Dental and Orthodontic Center	Greater Portland Health	Lincoln County Dental	
St Apollonia Dental Clinic	Harrington Family Health Center	Knox Clinic	
Community Dental (6)	Health Access Network	University of Maine Augusta	
	HealthReach Community Health Centers (2)		
	Hometown Health Center		
	Islands Community Medical Services		
	Nasson Health Care		
	Maine Mobile Health Program		
	Penobscot Community Dental Center		
	Pines Health Services		
	Regional Medical Center Lubec		
	Sacopee Valley Health Center		
	St Croix Regional Family Health Center		
Total Returned	5	15	5

Accessing Care

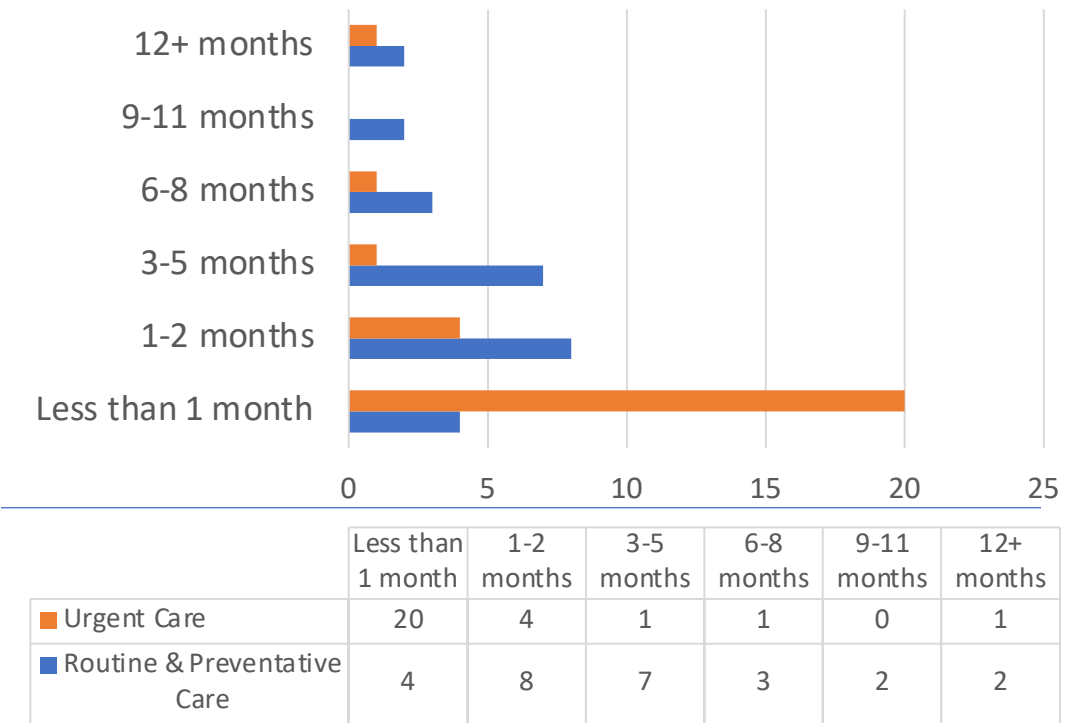


Current status for taking new patients + wait times

Currently scheduling new patients for:

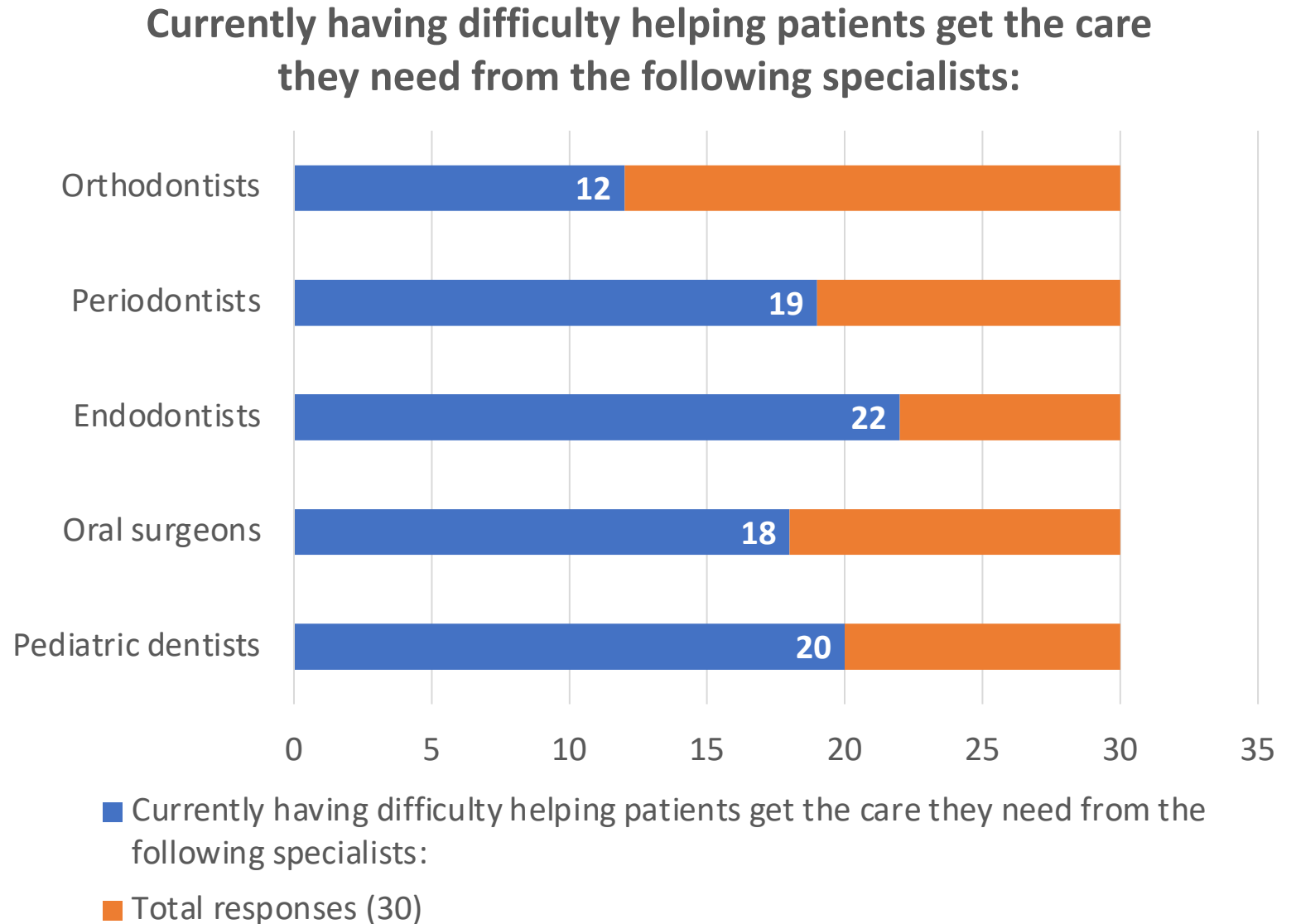


Current wait times for new patients:



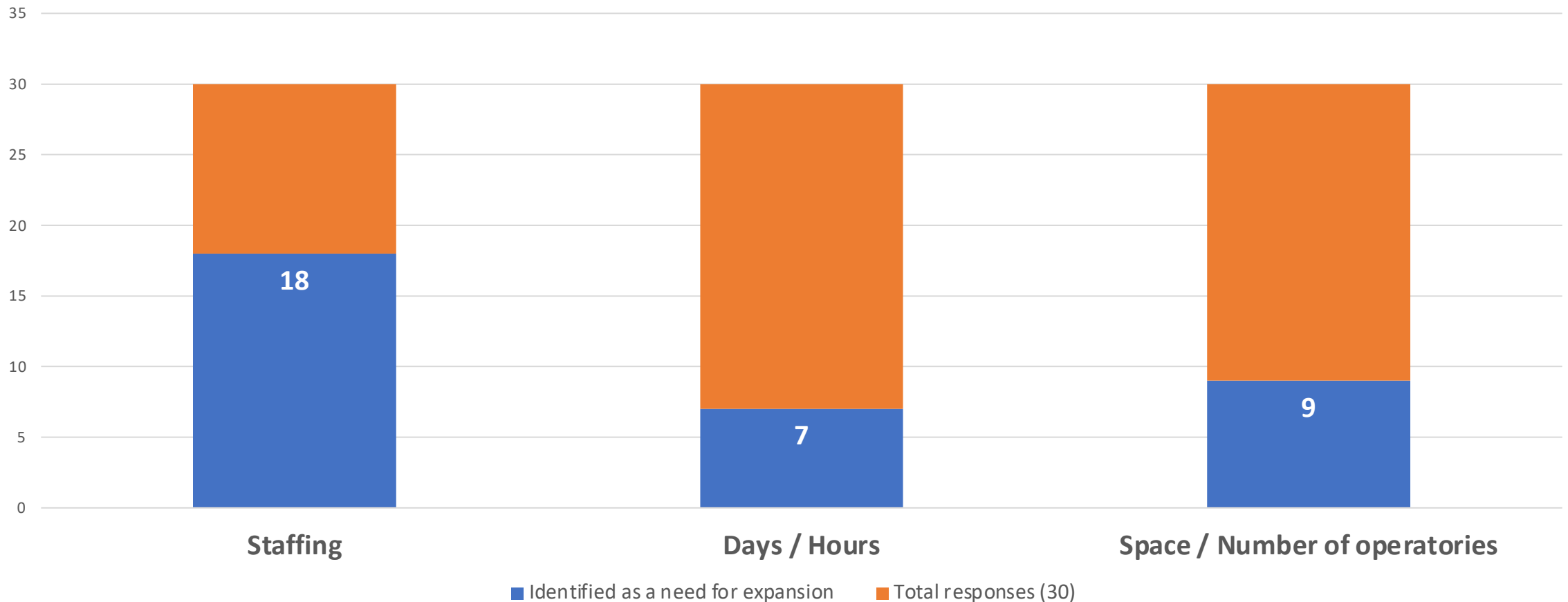
Referral challenges

- There are not enough specialty providers accepting MaineCare, offering sliding fee scales, or doing pro bono work
- Long wait lists
- Providers are not local or in locations needed



Interest in expansion

Providers are considering expansions in the following areas in preparation for the 2022 MaineCare adult dental benefit roll out



Workforce Needs



Barriers/Needs for Expansion

What barriers make it difficult to expand?

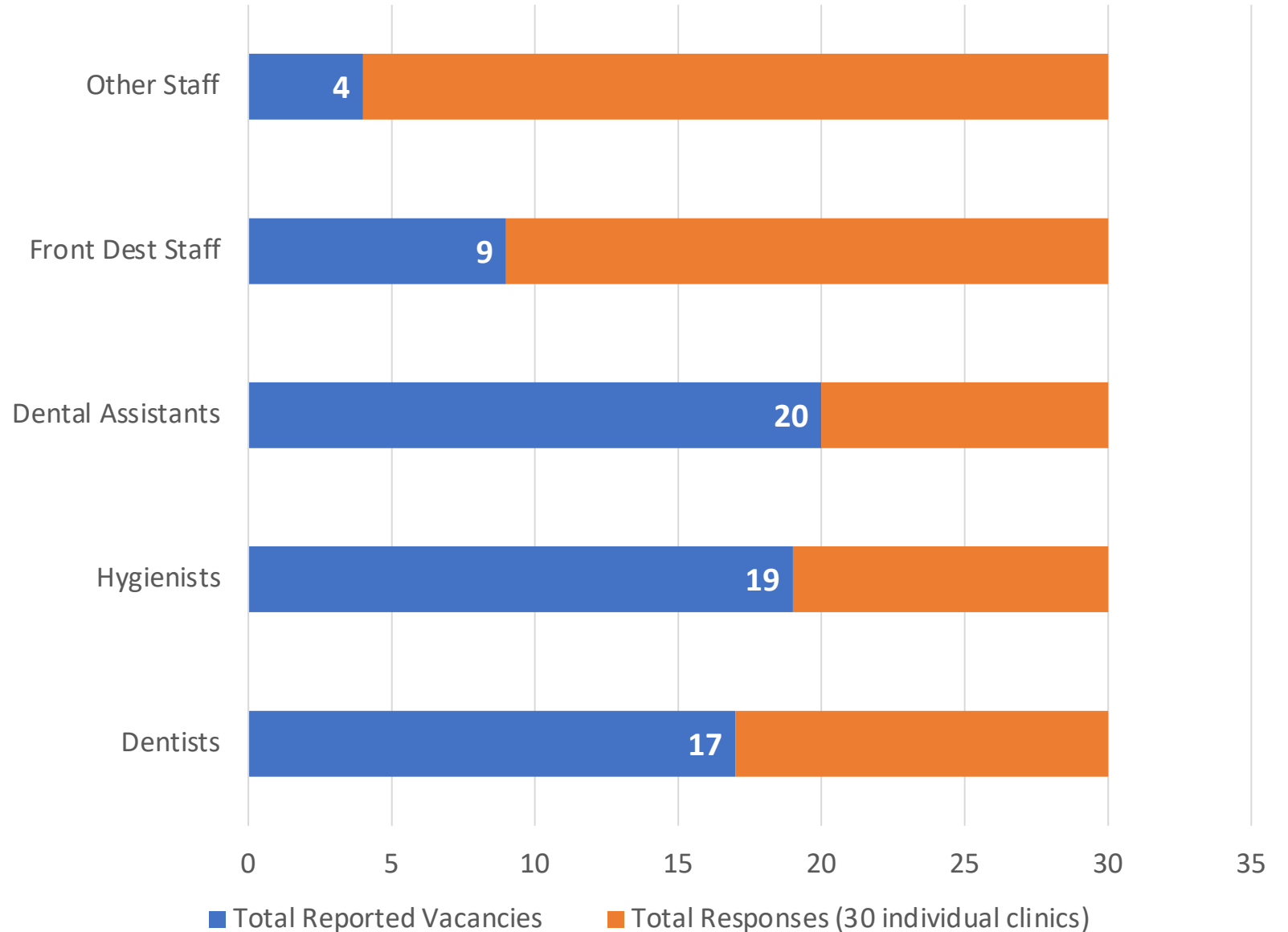
What conditions would make it possible?

Barriers	Needs
COVID-19	A reduction in the prevalence of COVID-19 and the restoration of organizational resources that are otherwise being directed to pandemic management
High wait times	More providers, staff, and space for expansion
Limited capacity, staff shortages	More providers and staff, including dentists, dental assistants, and hygienists, and access to training
Limited funding	More financial stability, grants and grant expansions, increased reimbursement rates
Limited physical space	Space for expansion and funding to support expansion and/or renovations
Limited pool of providers for rural areas	More applicants, stronger pipelines, state-level recruitment

Practices with Vacancies

“Other Staff” vacancies include:

- Executive Director (x3)
- Practice Managers
- Billing/Coding Specialists
- Dental Therapist
- Community Dental Health Coordinator
- Faculty



Training Needs Identified

- Dental Assistant Training*
- Best practices for billing, chart auditing for billing/coding*
- MaineCare and insurance training for Front Desk Staff*
- Teledentistry*
- Treating patients with special needs*
- Treating patients with anxiety*
- Operating benchmarks
- Providing services to MaineCare members
- Dental software training
- Best practices for managing a public health dental practice
- Training on the No Surprises Act

*Identified by 3 or more clinics