

 MAINE PRIMARY CARE ASSOCIATION CLINICAL EDUCATION RETREAT		Thursday May 26 th , 2022	
		8:45 AM – 4:30 PM	
		Hybrid: Virtual via ZOOM In-person @ Maine State Library 242 State Street, Augusta, ME 04330	
Meeting contact:	Andrea Watkins awatkins@mepca.org	Type of meeting:	Clinical Education Seminar - Hybrid
Facilitator:	Christopher Pezzullo, DO Chief Clinical Officer, MPCA Clinical Director, MePCA PSO	Co-Facilitators:	Kristen Tounzen, MPH Clinical Quality & Safety Program Manager MPCA Ashley Cleary, BS PSO Program Coordinator MPCA
Target Audience:	Medical, Behavioral Health & Dental Providers, Pharmacists and clinical staff		
Learning Objectives:	<p>PFAS and Hepatitis A: Two Updates from Maine CDC – Dr. Isaac Benowitz, Chloe Manchester</p> <ul style="list-style-type: none"> Describe what PFAS is and several health effects associated with environmental exposure Discuss considerations for clinical monitoring of people who have been exposed to PFAS Review Hepatitis A epidemiology; trends in Maine and risk factors for infection and severe outcomes Discuss recommendations for health care providers and opportunities for preventing the spread of Hepatitis A <p>Trauma Informed Care – Becky Lambert, Dr. Marc Daywalker</p> <ul style="list-style-type: none"> Understand to how start integrating Trauma Informed Care approaches to patient care and your organization Identify opportunities for recruitment and retention of staff <p>Safe Table and Work Force Issues – Andrew Martin, Emily Ferry, Patricia Giuffrida, Nancy Cronin</p> <ul style="list-style-type: none"> Participants will be able to list the safety concerns that manifest with short staffing Participants will understand the impacts of provider burnout on patient safety Participants will understand how supportive staff influence visits with patients with IDD <p>Steps Toward Gender Affirming Care – Brandy Brown, Casey Knight</p> <ul style="list-style-type: none"> Participants will be able to identify three ways that they can create an inclusive clinical space for LGBTQ+ Clients. Participants will increase comfort with collecting sexual orientation and gender identity data in a healthcare setting. Participants will understand resources for transgender and gender diverse youth, including when and how to refer to a multispecialty gender program. <p>Social Determinates of Health (SDoH) – Susan Whittaker, Meaghan Arzberger</p> <ul style="list-style-type: none"> Coding for social risk factors Understand the importance of tracking interventions provided in response to social determinants of health needs Using a standardized process to identify, refer, and follow-up <p>HCC/PC+ - Sharon Stanley, Susan Whittaker</p> <ul style="list-style-type: none"> HCC diagnosis coding and its importance to FQHCs Clinician diagnosis strategies 		

AGENDA ITEMS		
Topic	Facilitator	Time
Welcome & Introductions <ul style="list-style-type: none"> • <i>Agenda review</i> • <i>Zoom instructions and housekeeping</i> • <i>Call to Action</i> 	Christopher Pezzullo, DO Chief Clinical Officer MPCA Ashley Cleary PSO Program Coordinator MPCA	8:45 - 9:00 AM
Updates on Clinical Issues in Maine This session brings an update from Maine CDC on where we are with Hepatitis A and opportunities for health care providers; also, an overview of the health effects of exposure to Per- and Polyfluoroalkyl Substances (PFAS)	Isaac Benowitz, MD State Epidemiologist Maine CDC Chloe Manchester, MSc Viral Hepatitis Program Manager Maine CDC	9:00 – 10:00 AM
Trauma Informed Care (TIC) Looking at TIC with a clinical lens, understanding the MPCA TIC center work. Dr. Marc Daywalker will share experiences learned in the TIC process at his CHC.	Becky Lambert Behavioral Health Program Manager MPCA Marc Daywalker, MD Director, Health & Well-being AccessHealth Community Center, Richmond, TX	10:00 – 11:15 AM
Break/grab your lunch	<i>(lunch provided for in- person attendees)</i>	11:15 – 11:45 AM
Safe Table and Workforce Issues Work with our PSO Team to understand the patient safety impacts of provider burnout and workforce shortages.	Andrew Martin, MSN, RN, CPHRM Patient Safety Analyst ECRI Institute Emily Ferry, MSW Director of Workforce Initiatives MPCA Patricia Giuffrida, MSN, RN Patient Safety Analyst ECRI Institute Nancy Cronin Executive Director Maine Developmental Disabilities Council	11:45 AM - 1:15 PM
Steps Toward Gender Affirming Care Learn how to create an inclusive clinical space for LGBTQ+ Clients, including why and how to collect sexual orientation and gender identity data in a healthcare setting. Understand resources for transgender and gender diverse youth, including when and how to refer to a multispecialty gender program.	Brandy Brown, LCSW Program Manager for Gender Clinic Maine Medical Center Casey Knight, LCSW Social Worker Community Clinical Services	1:20 – 2:15 PM
Break		2:15-2:25 PM
Social Determinants of Health Understand how to bill, code and track interventions for SDOH. Learn how to use a standardized process for identification, referral, and follow-up of SDOH.	Susan Whittaker, CPC, CPMA Training & Risk Management Program Manager MPCA Meaghan Arzberger Director of Economic Opportunity Nason Health Care	2:25 – 3:20 PM
HCC/PC+ Important tips on billing and coding strategies. Learn the importance of HCC diagnosis coding and understand changes related to MaineCare’s PC+	Sharon Stanley, MBA, CPC, CPB Director of Operations Improvement MPCA Susan Whittaker, CPC, CPMA Training & Risk Management Program Manager MPCA	3:25 – 4:30 PM