MePCA PSO: Our Path to Patient Safety

Pilot Phase

6/2017 to 3/2019

- PSO listed by AHRQ
- Pilot phase rolls out with 2 member CHCs
- Events uploaded; T/TA is offered

Building Phase

4/2019 to 2/2020

- New Clinical Director; new PSO staff; MePCA PSO revival
- Kick-off begins (ECRI & MePCA PSO)
- New CHCs enrolled; new T/TA webinars offered
- First safe table-like event occurs
- Successful relisting with AHRQ
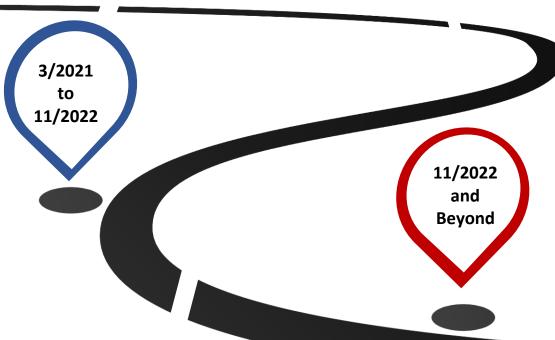- PSO develops IDD initiative with Maine Developmental Disabilities Council

Pandemic Phase

3/2020 to 3/2021

- ME COVID-19 pandemic begins
- PSO staff redeployed
- PPE procured
- Clinical Compendia created
- Office Hours initiated
- Three safe tables completed
- PSO grows to 12 members

Stabilization Phase

3/2021 to 11/2022

- 9 CHCs successfully uploading events
- Quarterly Safe tables
- RHND planning grant begun
- MePCA PSO Advisory Committee is developed
- 2 safe tables/year that link CHCNet deliverables with the PSO offered
- MePCA PSO presents at national AHRQ conference
- PSO grows to 14 members
- PSO embarks on stabilization phase with focus on safety systems and Human Factors Engineering (HFE)

Future

11/2022 and Beyond

- Potential to link PSO deliverables with CCPM
- Apply for 4 year HRSA RHND implementation grant
- Tailored workplan with each Member to improve patient safety concerns/trends in their data and improve event reporting
- Board Governance structure created and implemented for the PSO

2023