



# Changes are coming to MaineCare

What you need to know to stay covered.

Updated April 2023

During the Covid 19 pandemic, most MaineCare members could keep their MaineCare even if they experienced changes that would have otherwise made them ineligible. This was called “continuous coverage.” **Continuous coverage ended April 1, 2023.** People with MaineCare will need to update their information to see if they can keep their coverage.

- MaineCare members must complete a renewal to see if they are still eligible for MaineCare. People who are no longer eligible or do not complete their renewal could lose their MaineCare coverage.
- Members who lose MaineCare after completing a renewal may be eligible for a [special enrollment period](#) through Maine’s health insurance marketplace at [CoverME.gov](#).

## What you need to do

### Stay informed:

- Update your contact information with MaineCare.
  - ⇒ Go to [MyMaineConnection.gov](#) to create or log into your account.
  - ⇒ Call 1-855-797-4357. After listening to the message, press 1 to update your contact information. You will need the last four digits of your social security number and your date of birth.
- Check your renewal date (usually found in the upper right corner on letters from MaineCare). Your renewal is usually due during the same month you originally applied for MaineCare.
  - ⇒ Example: if you applied for MaineCare on June 15, 2020, your renewal will likely be due by the end of June 2023.
- Open and read all letters and notices from the Maine Department of Health and Human Services. **Look for an envelope with a large blue block on it. Do not ignore it, your renewal form is inside.**
- If you set up your My Maine Connection account to receive electronic notices, you should get an email or text message when there is a notice in your account. **Log into your My Maine Connection account to read your notices** and complete your renewal when it is time.

**Need Help?** Call the Maine Consumer Assistance HelpLine, 1-800-965-7476.

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## MaineCare Annual Review Timeline:

- Renewal reminders are sent 3 months before renewal forms are due. **Important:** Make a note of your renewal date so you don't miss your deadline.
- Renewal documents will be mailed or made available in your My Maine Connection account at least 30 days before your renewal deadline.
- When it is time to complete your renewal you will need:
  - All current household member information.
  - The last four paystubs for all household members that are required to file taxes.
  - If you are self-employed or if your income changes during the year, make sure to have your most recent tax return ready.
- A notice of decision will be sent to you the month after your renewal deadline.
- If you are no longer eligible or did not complete your renewal, benefits will end on the last day of the month following your renewal deadline.
- If you did not complete your renewal on time or have questions, call us for help at 1-800-965-7476.

## Keep in mind:

- Children can be enrolled in MaineCare at higher income levels. Children may keep their MaineCare even though adults in their household lose it.
- Households with annual renewals in the months of January, February, March, or April will complete their renewals in 2024.
- If you lose MaineCare, you may be eligible for other health coverage.
  - ⇒ If your employer offers coverage, check with your employer to find out if you can pick up coverage for you and your family.
  - ⇒ You may be eligible for a special enrollment period to get marketplace coverage through CoverME.gov.

**Don't wait. You may only have 90 days to apply for health insurance at [CoverME.gov](https://www.coverme.gov).**



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