



# Clinical & Administrative Excellence Awards

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Sponsored By:



# Blue Heron Award

In Memory of Karen Bronk

December 25, 1953 - June 18, 2018

DFD Russell Medical Centers



EXCELLENCE  
AWARDS  
2018



- Behavioral Health Provider for 16 years at DFD Russell Medical Centers
- Successfully implemented Motivational Interviewing Circles
- Worked tirelessly to create a home and community that was nurturing, gentle, challenging and supportive
- Legacy and commitment to helping others has been an inspiration that will continue to remind us to serve our community as a selfless and kind blue heron, Karen's favorite bird

# MPCA President's Award

## Lisa Miller, MPH & Roy Miller, MD

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EXCELLENCE  
AWARDS  
2018

### Lisa Miller, MPH

- Manages projects addressing access to health care, public health policy, oral and mental health & health professions training
- Former Representative in the Maine House of Representatives
- Active in philanthropic and community services



### Roy Miller, MD

- Helped start health center in Coopers Mills in 1980
- Family practitioner, seeing patients in the health center, doing hospital practice and delivering babies
- Longstanding community volunteer

# Behavioral Health Excellence Award

Jennifer Moss, LCSW

Penobscot Community Health Center

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EXCELLENCE  
AWARDS  
2018



- Licensed Clinical Social Worker specializing in working with people of all ages and those suffering from brain disorders
- Developed a “Rapid Access” recovery program open to all people in the community who use drugs and/or have opioid use disorder
- Serves as a coordinator, case manager and psychotherapist
- Program is now serving hundreds from all over the Bangor region and beyond

# Clinical Support Excellence Award

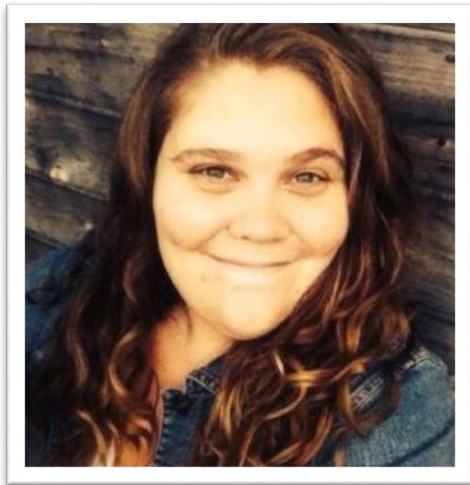
**Santana Eastman, RN**

**Sacopee Valley Health Center**

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EXCELLENCE  
AWARDS  
2018



- 10-year employee of SVHC and life-long town resident
- Champion of educational programs and care for the LGBTQ community and substance use disorder patients
- Problem solver for complicated situations for providers and always goes the extra mile for the patient
- Santana's assessment of programs' and patients' needs has changed the way SVHC approaches care planning, scheduling and documentation

# Excellence in Oral Health Award

**Lucien JB Daigle, DMD**  
**Fish River Rural Health**

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- 38-year career practicing dentistry in a rural, underserved community; his home town
- Driving force is offering high quality dental care to ALL patients
- Lifelong learner; always working to enhance his skills and learn about new products or changes in treatment
- Believes communication with patients is the greatest tool you have



EXCELLENCE  
AWARDS  
2018



# Excellence in Oral Health Award

David Levasseur, BSc, DDS

Pines Women's & Children's Health Center

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EXCELLENCE  
AWARDS  
2018



- Instrumental in the launch and success of the Pines Dental Program, covering 22 towns across 900 square miles
- Services include preventative and restorative dental care
- Working with local school departments to bring dental services directly schools, alleviating barriers and transportation issues for parents and guardians
- Advocate for nutritional counseling, tobacco cessation and other general health and wellness information that support oral health

# Nurse Practitioner Excellence Award

## Lindsay Norton, FNP HOMETOWN Health Center

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EXCELLENCE  
AWARDS  
2018



Photo Credit: Breezy Photography

- Lindsay entered medicine on the ground floor, earning her CNA, RN and FNP by age 29, all while working full-time with two little ones at home
- Lead provider in the AIMS grant MAT program
- Her mode of treatment is to foster trust and camaraderie, making her patients comfortable seeking treatment
- Maintains a judgement-free zone and positive environment for patients and co-workers alike



# Physician Assistant Excellence Award

Amelia Hersey, PA-C

Penobscot Community Health Care

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- Exemplifies innovative, compassionate care for the underserved
- Strong patient advocate; lobbies for the services patient needs including mental, health and dental, among others
- Leader in promoting standards of quality and in improving health center workflows and applying limited resources in as an impactful manner as possible
- Primary provider for medical services at a new social detox center, a role which she took on voluntarily and embraced completely



EXCELLENCE  
AWARDS  
2018

# Carol Eckert, MD Memorial Award

Patricia Doyle, MD

Penobscot Community Health Care



- Family physician serving the Jackman region since 1987
- For the past 30 years, Dr. Doyle has been the sole physician in the region
- Practice area covers 3,000 square miles - larger than the state of Rhode Island
- On-call 24/7/365
- Tireless advocate for community health care resources
- Finalist for the 2018 Country Doctor of the Year



EXCELLENCE  
AWARDS  
2018

# Unsung Hero Award

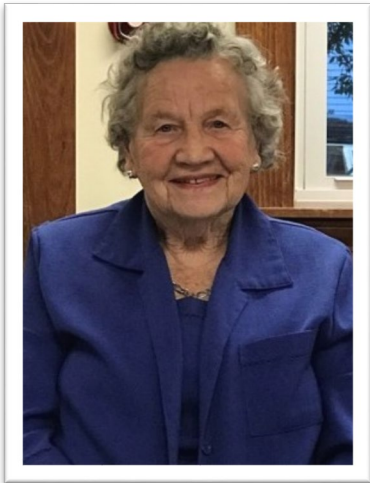
Colleen Coates

Sacopee Valley Health Center

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EXCELLENCE  
AWARDS  
2018



- 42 years of dedicated service to Sacopee Valley Health Center and local community
- Led the effort to start a health center in Porter; currently serves on the Outreach and Marketing Committee and in countless other roles throughout the organization
- Created many unique programs to generate interest in the health center, from talent shows to music to educational
- Invaluable resource to staff, providers and community

# MPCA Staff Recognition Award

**Ashley Mills, MHA**

**Senior Director, Programs & Innovation**

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- Supporting and facilitating a forum (HCCN) for the health centers to exchange information and share best practices
- Promoting direct investments in CHCs to support health center technology and QI efforts
- Emerging leader internally, and an ongoing champion of all staff and MPCA's mission



EXCELLENCE  
AWARDS  
2018