

United Healthcare Medical

Commercial

For all UnitedHealthcare commercial plans, any originating site or audio-video requirements that may apply under UnitedHealthcare reimbursement policies are waived, so that telehealth services provided via a real-time audio-video or audio only communication system can be billed for members at home or another location.

UnitedHealthcare will reimburse telehealth services that are:

1. Recognized by CMS and appended with modifiers GT or GQ and,
2. Recognized by the American Medical Association (AMA) included in Appendix P of CPT and appended with modifier 95.